Q. How can I pay a parking ticket?

- A. You can pay a parking ticket using three options:
- 1. You can pay online
- 2. You can pay in person during office hours at the police station. The Brookline Police Station is located at 350 Washington St. Brookline, MA 02445. For directions <u>click here</u>. The office hours are Mon.-Thurs. 8:30am to 4:00pm, Fri. 08:30 to 12:00, and Sat 08:30 to 12:00.
- 3. You can pay by mail by sending your ticket with a check or money order payable to Parking Clerk, Town of Brookline, P.O. Box 470708, Brookline, MA 02447-0708

Q. I know I have parking tickets, but I don't know how many I have, or how much I owe. Where can I find this information?

A. If you have your vehicles registration number (license plate number), click on this link and enter the info into the spaces provided. The website will list any unpaid tickets owed on the vehicle.

Q. I got a ticket for parking overnight and I didn't see any signs. What are the overnight parking rules?

A. The overnight parking rules and regulations are listed here.

Q. How do I get a resident or commercial parking permit?A. The transportation department is in charge of the resident and commercial parking programs. For more information on this, visit the transportation website.

Q. How do I appeal a Brookline parking ticket?

A. You can pay a parking ticket using three options:

- 1. You can appeal online
- 2. You can appeal in person during hearing hours at the police station. The Brookline Police Station is located at 350 Washington St. Brookline, MA 02445. For directions <u>click here</u>. The hearing hours are Mon and Wed 5pm to 6:45pm, and Tues and Sat. 8am to 11:15am
- 3. You can appeal by mail by sending your ticket and signed operator statement with name and address attached along with any related evidence by U.S. mail to Office of the Parking Clerk, Town of Brookline, P.O. Box 470708, Brookline, MA 02447-0708

Q. I parked in a spot that had a broken meter. What should I do?

A. You can report the broken meter by either calling the traffic division at 617-730-2230 or by making an online notification.

Q. Can I pay over the phone with a credit card?

A. No. We do not accept payments over the phone. Our online payment system does allow credit card payments. Click here to <u>pay online</u> with a credit card online.

Q. The online website says that I have a "RMV hold" on my vehicle. What does that mean?

A. After 42 days, the registry applies a late fee to all unpaid Brookline parking tickets, and a hold is placed on your registration. You will not be able to renew your registration until your parking tickets are paid in full. This fee is paid to the Town of Brookline in addition to any other late fees which may have been applied to the original amount. Parking tickets which have RMV holds can only be paid by cash or money order. See *link/here* for payment options. Vehicles which have more than 5 unpaid parking tickets can be towed for storage until the unpaid tickets are paid. Vehicles which owe